



Panel Discussion: Best Practices in Disability Claims Management

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Rich Lang has been the Vice President of Business Practices for UnumProvident Corporation since 2003, with responsibility for business practices, ethics, compliance, and privacy issues. He serves as the Chief Ethics and Compliance Officer.

From 2001 to 2003, Rich was the General Counsel of CitilInsurance, the international insurance business of Citigroup. Rich had overall legal and compliance responsibility for insurance companies in Brazil, Poland, Hong Kong, Japan, Argentina, Australia, Belgium, Mexico, and the UK.

Prior to 2001, Rich served as the Chief Compliance Officer for Travelers Insurance (which included both Travelers Property Casualty and Travelers Life & Annuity), with responsibility for management of corporate compliance, sales practices, ethics, privacy, and anti-money laundering; overseeing business unit compliance officers; and coordinating compliance issues with Citigroup, the parent corporation of Travelers Insurance.

An honors graduate of Marquette University, Rich received his J.D. with honors from the University of Connecticut School of Law. He is a member of the Connecticut Bar.