
Laura L. Jamison

Director, Claims

Laura graduated from the University at Southern Maine, Portland, Maine, in 1991 with a Bachelor's degree in History, and she obtained her Juris Doctorate from the University of Maine School of Law in 1995.

Her experience with LTD claims management began in 1996 when she joined UNUM Life Insurance in 1996 in the position of Disability Benefit Specialist. Later that year, she was promoted to Senior Benefit Analyst. She spent approximately two years reviewing LTD claims that had been denied or terminated for UNUM's Quality Review (ERISA) department.

In the fall of 1998, Laura opened up a law practice (solo practitioner) in Portland, Maine and obtained her mediation certification. Her law practice included Social Security disability representation, family law, and criminal defense.

In early 1999, the Smith Group enlisted Laura's assistance with LTD claims consulting services for Sun Life of Canada. She completed reviews and communications for LTD claims that had been denied or terminated and provided recommendations for ongoing claims management.

After the merger of UNUM Life Insurance of America and Provident Life and Accident in 1999, Laura returned to LTD claims administration as a Senior Disability Benefit Specialist for UnumProvident Corp. in July 2000. Within nine months, Laura was promoted to Manager, LTD Benefits, leading a team of LTD and ID claims examiners. In December 2003, she was promoted to Director, LTD Benefits, and by the end of her tenure at UnumProvident was responsible for two management teams.

Laura joined Smith Group's team of Claim Management experts in September 2005, and her license to practice law in the State of Maine was re-activated in October 2007. Laura is responsible for client services including complex claim reviews, audits, appeal support, and operational reviews.

