



## Panel Discussion: Best Practices in Disability Claims Management

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Cheryl Greaney is the Vice President of UnumProvident's Benefits Center Policies and Practices organization in Portland, Maine. She is responsible for planning, training, project implementation, policy and procedures, consulting services, and management of the physicians.

Cheryl joined the company in June 1983 and has held a variety of operational management positions within UnumProvident, including key roles in underwriting, products, sales and claims. Her career has been focused on managing large financial operations areas as well as process improvement aimed at improving efficiency, quality and productivity.

Cheryl graduated from the University of Maine. She received her master's degree in public administration from New York University.